



## **LeisureWise Card – Meal Entertainment – FAQ’s**

1. How much can I package towards meal entertainment?  
Meal entertainment can be packaged over and above the salary packaging limit determined by the status of your employer. There is no limit except those that may be advised by your Employer.
2. Where can my meal entertainment card be used?  
The card can be used to make payments at any eligible merchant where Visa is accepted on valid Meal Entertainment expenses only.
3. Where will my card not be accepted?  
Merchant category blocking technology prevents you from using your card at most unauthorized merchants. This means that the card will not be accepted at any merchant whose primary business does not meet the requirements of what is classified as meal entertainment. This technology is not foolproof however and it is your responsibility to ensure you do not use the card for non Meal Entertainment expenses\*.
4. What is classified as an eligible merchant?  
Any merchant who's primary business is to provide one of the following services:
  - any eat-in meals and beverages at any restaurant or café;
  - taxi to and from your residence to the venue where a dine in meal will take place ;
  - Accommodation that is in relation to the provision of the Meal Entertainment.
5. What can't my meal entertainment card be used for?
  - Travel expenses including airfares, cruises, sports club memberships, hire cars, taxi's that are not transportation to a venue where a dine in meal will take place;
  - Tours and attraction entry fees;
  - To purchase drinks without a meal;
  - Cash advances;
  - Transfer funds to and from the Meal Entertainment card;
  - Establish direct debits;
  - Telephone, internet and BPAY payments;
  - Link to other accounts.
6. How do I make purchases on the card?  
The Merchant will swipe your card. All you need to do is select "Credit" and enter your PIN.
7. Can I put money on my meal entertainment card myself?  
No. All funds must be sent via payroll to Selectus and then paid to the card.
8. When will the funds be available on my card?  
The funds will be available within 48 hours of Selectus receiving your money from payroll. You can elect to receive a notification via SMS when the funds have been deposited - this message will also include your new balance.



9. Are there any fees on the card?

The only card fee is a one-off set up fee of \$22.50 that will be deducted from your first contribution.

10. What is the salary packaging administration fee?

The salary packaging administration fee will be as per your Employer fee schedule and is subject to what you are packaging.

11. How do I obtain an additional card?

Complete a Card Holder Application form which can be obtained from [www.selectus.com.au](http://www.selectus.com.au) or contact our call centre on 1300 132 792.

12. Do I need to keep my receipts?

All original receipts must be kept and submitted to Selectus upon request for taxation purposes.

13. What happens if I lose my card or it gets stolen?

You will need to report this to ANZ on 1300 304 317. The card will be cancelled and a replacement will be issued within 3-5 working days.

14. How do I check my statements and balance?

- Your balance and the amount deposited will be included in the SMS sent each time a payment is made. This is a free service if you elect to receive it;
- Visit [www.anz.com.au/salarypackaging](http://www.anz.com.au/salarypackaging), select 'Card Holder Log On' then enter your account and security code as per original set up form;
- Phone ANZ on 1800 304 317 and follow the prompts.

15. How do I cancel my meal entertainment card?

You must advise Selectus in writing that you wish to cancel this card. Selectus will then notify ANZ and any remaining funds will be returned to your package.

16. Do I still need to keep my receipts?

Yes. The ATO, Selectus or your employer may at any time request that you produce these invoices/receipts to substantiate the valid expenditure on your card.

\* It is your responsibility to ensure the LeisureWise Meal Entertainment card is only used for valid Meal Entertainment purchases. Any misuse of the card will cause the immediate termination of the card. Any FBT liability incurred by the misuse of the card will be payable by you.